

The Quality Policy of Matrix Pack is as follows:

MATRIXPACK, through continuous improvement of quality and cost optimization, seeks to become a company of European standards that will compete well with its international competitors on the markets of Greece, the Mediterranean and Europe in the production of straw.

MATRIXPACK's quality policy is in principle **to fully satisfy every customer and to continually improve the quality and safety of products (appearance, quality, strength and dimensions tolerances)**. For this purpose, the company uses state-of-the-art machinery, high-quality raw materials from large foreign companies, and is committed to providing the necessary resources for the implementation and continuous improvement of all standards installed.

All of us, Management and MATRIXPACK employees, because we believe in continuous improvement, are committed to the following goals:

- faithful implementation and continuous improvement of our Quality and Safety Management System according to BRC / IOP, ISO 9001:2015, ISO 22000:2005 principles
- the recruitment of competent staff and the continuous training of staff to ensure a high level of know-how
- the observance and continuous improvement of hygiene standards
- compliance with applicable legislation relating to the products and the operation of the company, including those relating to the protection of the environment
- Keeping communication channels with our suppliers, customers and authorities
- respect for the environment through waste management
- the continuous monitoring and maintenance of the Systems as well as their updating

MATRIXPACK is committed to:

- Confidentiality in data management
- full, immediate and systematic coverage of the requirements, after evaluation, of stakeholders
- high quality products & services
- preventing or even directly dealing with potential mistakes

The management of the company in order to achieve the above mentioned:

- It establishes measurable objective objectives, which it closely monitors.
- Recognizes and provides all the resources needed to meet the needs of the company at both human and logistical level to ensure its smooth, efficient and efficient operation.
- Promotes continuous updating and education.
- Monitor and measure critical parameters and processes continuously to ensure infrastructure and staff security.
- It has executives with high technical training and experience and invests in their constant updating and training to promote Quality in all their activities.
- Re-examines quality policy systematically as to its suitability.

Adopting the principle of continuous improvement, the Matrix Pack Management recognizes and rewards teamwork as well as individual effort, invests in people, respects the environment and the community.